

AHMED SAMEER ABDULLATIF

SOFTWARE DEVELOPMENT AND SYSTEMS INTEGRATION

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PROFESSIONAL SUMMARY

IT Manager and hands-on software developer leading technology operations at a medical complex since February 2022. Developed and maintained approximately 10 internal systems using C#, VB.NET, ASP.NET, Oracle and Microsoft SQL Server. Combines application development, database integration and workflow automation with production support for approximately 107 users, 70 devices and two servers. Experienced in translating clinical and administrative needs into practical Windows and web applications.

TECHNICAL SKILLS

Development: C#, VB.NET, ASP.NET, Windows applications, web applications, HTML, CSS, Bootstrap and PHP.

Databases and integration: Microsoft SQL Server, Oracle, MySQL, SQL queries, scheduled synchronization, data validation and application-database integration.

Application delivery: Workflow automation, role-based access, approvals, session management, operational dashboards, reporting, troubleshooting and ongoing releases.

Infrastructure: Windows Server, network configuration and troubleshooting, endpoint support, hardware diagnostics and CCTV/IP systems.

PROFESSIONAL EXPERIENCE

IT Manager / Head of Information Technology

My Family Medical Complex, Jeddah | February 2022 - Present

- Developed and maintained approximately 10 internal systems by building database-driven Windows and web applications for patient services, clinical operations and administrative workflows.
- Integrated Oracle healthcare records with SQL Server applications through scheduled synchronization services and validation rules, supporting consistent data across patient and staff workflows.
- Built and improved a patient queue management system over approximately two years through initial development and regular releases to streamline patient flow and address long-wait abandonment.
- Implemented role-based permissions, approvals, device sessions, dashboards and notifications to control application access and support operational workflows.
- Support approximately 107 users across 70 devices and two servers by managing Windows infrastructure, networks, applications, databases and production incidents.
- Coordinate equipment purchases and maintenance contracts with IT suppliers and work with clinical and administrative staff to resolve system issues and deliver improvements.

PROJECTS

Patient and Staff Portals

Developed database-driven portals for patient services, medical requests and staff workflows, with role-based access, approval rules and integration with operational healthcare records.

Laser and Cosmetic Services Management

Built workflows for patient agreements, treatment sessions, main and retouch entitlements, device selection and historical records, combining Oracle agreement data with local SQL Server operations.

Healthcare Data Synchronization

Implemented scheduled Oracle-to-SQL Server synchronization for visits, clinical services, agreements and payments, with data validation and operational monitoring to support connected applications.

Clinical Printing Portal

Developed clinical document and prescription printing workflows using visit data, diagnoses and medication details, with bilingual report layouts and configurable medicine-name display.

Patient Queue and Operational Displays

Delivered a custom patient queue system, clinic displays and insurance approval screens. Implemented per-device session handling and heartbeat logic to reflect clinic availability across multiple devices.

ADDITIONAL PROFESSIONAL EXPERIENCE

IT / Systems Support | Al-Azyabi International Law Firm | 2020

Maintained IT equipment and databases and supported day-to-day user requirements and administrative analysis.

IT and Database Support | Studio Lamst Al-Noha | 2015 - 2020

Supported workstations, databases, maintenance requests and operational data analysis.

Technical Department Trainee | Al-Mashreq Private Schools | 2016 - 2017

Completed practical training in hardware maintenance and internal network support.

EDUCATION

Bachelor's Degree in Information Technology and Computing

Arab Open University | 2018

PROFESSIONAL TRAINING

CCNA - Cisco Certified Network Associate; MCSA - Microsoft Certified Solutions Associate.

LANGUAGES

Arabic: Native | English: Intermediate

AVAILABILITY

Notice period: 30 days